



Global PTM Customer Success Story

Manufacturing World Leader Selects Global PTM as Oracle eAM Implementation Partner

With 40 manufacturing facilities on five continents, a manufacturing world leader makes thousands of products for the automotive and industrial markets.

Industry: Manufacturing

Region: Asia-Pacific

CMMS System: Oracle eAM

Solution:
Global PTM Implementation Services

BUSINESS CHALLENGE

The manufacturing world leader had deployed Oracle E-Business Suite for financials. Because there was no system in place, maintenance teams relied on a paper driven process with limited data collection. Recognizing the need to improve their operations, the company began their search for an enterprise asset management solution beginning with two plants in Asia. The solution had to be web-based and accessible from a browser client and commercial-off-the-shelf with no costly customizations required. Equally important, the solution had to fully integrate with a local language work order system that was included in the project scope.

MANUFACTURING LEADER SELECTS ORACLE eAM AND GLOBAL PTM

After in-depth research and investigation, the manufacturer selected the Oracle eAM module. Finding no local implementation partners, the company broadened their search. They chose Global PTM for the implementation based on their deep knowledge of Oracle eAM and their experience in Asia. The manufacturing leader also appreciated that Global PTM developed a detailed project plan with timelines that did not include any customizations. Both companies shared the belief that configurations should support the business process, thus avoiding custom implementations.

ASSESSMENT AND BENEFITS

Manufacturing World Leader Selects Global PTM

“Global PTM only involved me for exceptions when answers were unknown or questionable. I am extremely pleased with this successful Global PTM project and that it was relatively painless.”

Project Sponsor

Key Learnings

The manufacturing leader planned their eAM project by drawing from experience and the company’s understanding of maintenance best practices. The company clearly identified their requirements and did not compromise, even if it meant sourcing their implementation services outside the country. They assigned expert resources across the functional organizations to ensure they implemented a system that supported their process flow and one that aligned with their business processes. As a result, the company has a roadmap to implement future manufacturing plants.

From a Global PTM perspective, the successful project, was rewarding both professionally and personally. They proved that using an On-site and Remote consulting project model can be incredibly effective with the right customer. The consultants were able to immerse in the local culture, enjoy the beautiful area, and sample delicious and unique food from the region.

www.globalptm.com

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EMPOWERING ERP ASSET MANAGEMENT SOLUTIONS®

The manufacturing world leader was impressed by the leadership provided by Global PTM and how well they kept the project moving. Global quickly sourced local skilled resources in Asia and ensured translators were available to keep the project on track. Using both an on-site and remote consulting model, the project was supported around the clock as required. Global also managed the internal expert resources from the Finance, Maintenance, and Supply Chain organizations that were critical for project success. The project sponsor shared that “Global PTM only involved me for exceptions when answers were unknown or questionable. I am extremely pleased with this successful Global PTM project and that it was relatively painless.”

Global PTM integrated the full eAM solution with a local language work order system with a simple front end. This allowed maintenance personnel to maintain the system in native language thus eliminating any language issues. Global also integrated Oracle Financials, inventory and purchasing for a complete solution. Additionally, Global fed raw data into Oracle and the company’s internal systems to ensure accurate reporting for the first time, and provided access to data from the entire operation with a browser. Now benchmarking and continuous improvement is measured.

The project was completed on time and on budget. The web-based solution resulted in improved licensing costs and recurring costs. After this success, the company is now initiating a project for the remaining sites in Asia.

ABOUT GLOBAL PTM

Global PTM, a subsidiary of VIZIYA Corporation, delivers Maintenance Operational Improvement solutions to enhance maintenance effectiveness and asset performance for the Fortune 1000. The company combines Maintenance best practices with a deep understanding of how Oracle eAM functions to turn maintenance challenges into sustainable operational improvement. Global PTM has the largest and most experienced team of eAM experts and the most Oracle eAM Go Lives in the industry. Global PTM is headquartered in Greenville, South Carolina.

