



Global PTM Customer Success Story

Leading Food Manufacturer Selects Global PTM as Oracle eAM Implementation Partner

BUSINESS CHALLENGE

One of the United States leading providers of premium foods has upheld a commitment to unwavering standards for quality for over one hundred years. The company is committed to operational safety and regulatory compliance and understands that asset health is a key contributor to productivity and quality. To continue their tradition, the company expanded their operation with a state of the art distribution facility. After having implemented Oracle eAM in other sites, the new facility was slated for eAM deployment.

Industry: Food & Beverage

Region: United States

CMMS System: Oracle eAM

Solution:
Global PTM Implementation Services

With the goal of utilizing Maintenance best practices and leveraging the full capabilities of Oracle eAM, the Premium Food Company wanted to build on lessons learned from the previous five site implementations and raise the bar. A new strategic facility will become a major distribution hub for their United States operations. The goal was to build a maintenance best practice model at this new facility for the entire company.

PREMIUM FOOD COMPANY CHOSE GLOBAL PTM AS THEIR IMPLEMENTATION PARTNER

The company selected Global PTM as their implementation partner after Global conducted an initial Roadmap and Scoping Assessment that identified detailed process and system configuration improvement opportunities. Global PTM demonstrated their deep knowledge of Oracle eAM as well as maintenance best practices. With an understanding of the desired end goal and the varied paths and trade-offs to get there, Global PTM recommended an implementation that included:

- Establishing best maintenance practices for planning and scheduling work orders to make the work flow more efficient.
- Implementing a linkage from requisitions to work orders to capture accurate costing, to document maintenance history, and to eliminate manual processes.
- Fully utilizing min/max planning capability integrated with requisitions to efficiently manage replenishment inventory requests.
- Establishing asset hierarchies to easily find assets in the system as well as their physical location. The asset hierarchy also supports intelligently planning and scheduling work orders to maximize productivity when assets are offline.
- Updating asset groupings to enable sharing of BOMs, conducting failure analysis, and analyzing PM schedules to make sound business decisions on improving maintenance.

Food Manufacturer Selects Global PTM

“We really appreciate Global PTM’s flexibility in working with us for an on-budget, on-time implementation, even with an expanded scope”

IT Manager

Global PTM at a glance

No Risk Partner for Oracle eAM Implementation

- On Budget, On-time
- Exceptional quality through People, Technology, Methods
- 100% Reference Customers

Largest Team of eAM and Maintenance Software Experts

- 30 Consultants – all with 5 or more years of eAM experience
- Earned the trust of 67 eAM customers with 100% positive customer references

Optimal Solution Personalized for Your Business Process

- Configured to solve business needs and avoid customizations
- Smart & simple solutions to drive end user adoption
- “Go To” Oracle integration partner

BENEFITS

The Premium Food company and Global PTM created a collaborative partnership for a successful eAM implementation at the facility. Both teams were committed to delivering on the best practices model as a priority, even if it meant additional testing or workarounds. “We really appreciate Global PTM’s flexibility in working with us for an on-budget, on-time implementation, even with an expanded scope,” commented their IT Manager.

As a result of the successful implementation and best practices processes, distribution from other facilities to the facility is ramping. Purchasing is more efficient with automated purchase orders from min/max planning and less time is spent in the storeroom checking inventory levels. Equipment repair costs are captured and accurate and there is on-line visibility of maintenance expenses at the equipment level. Users now have the ability to compare repair histories and costs for like equipment and make better informed quality plans. These capabilities advance their maturity toward operation excellence.

Key individuals have been trained on the new system and the IT team is equipped to handle future conversions and system enhancements.

ABOUT GLOBAL PTM

Global PTM, a subsidiary of VIZIYA Corporation, delivers Maintenance Operational Improvement solutions to enhance maintenance effectiveness and asset performance for the Fortune 1000. The company combines Maintenance best practices with a deep understanding of how Oracle eAM functions to turn maintenance challenges into sustainable operational improvement. Global PTM has the largest and most experienced team of eAM experts and the most Oracle eAM Go Lives in the industry. Global PTM is headquartered in Greenville, South Carolina.

www.globalptm.com

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